



## 1. Description

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Wall Preparation is fundamental to a good installation. Your wallpaper installation is only as good as the wall surface, so the necessary preparation is required prior to application. Please take note of all the items outlined below regarding what a recommended wall surface should be. This is a guideline and should be followed however WCI Wallpapers Pty Ltd does not accept any liability and cannot allow for every circumstance as it is impossible to determine the history of the wall surface/ application/ paint used/ surface preparation and any sequence of events that was carried out on the wall surface prior to application.

## 2. Wall Preparation Guideline

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- WCI Wallpapers accepts absolutely no liability with regards to issues (eg: delamination, staining of the wallpaper etc) relating to the incorrect wall surface preparation despite providing adequate information below on how to prepare a wall surface for wallpaper installation. Information about the wall surface needs to be brought to the attention of WCI Wallpapers Pty Ltd in advance prior to installation.
- The client is hereby informed that it is necessary to allow sufficient time (at least 48-72 hours) after walls have been painted, skimmed or primed, or longer if necessary, to ensure the surface is completely dry before application of wallpaper;
- Eco based formulation of water based primers are not recommended as a suitable surface for adhesion of wallpaper as delamination may result. In the event that the client has already applied an eco-based formulation of water based primer, it is highly recommended that an oil based primer be applied prior to wallpaper installation;
- Poly-skimmed surfaces and areas where the wall sub-straight (surface) has been filled with a polyfiller type of compound (acrylic filler), must be either primed first with an oil based primer or alternatively covered with a bonding liquid in order to prevent the wall sub-straight in these areas from crumbling or breaking down and as a consequence causing delamination of the wallpaper and the surface structure attaching itself to the wallpaper and thereby rendering it unsuitable for adequate adhesion;
- Expansion joints: There is a risk of delamination over the expansion joints and the client should take note of the fact that if wallpaper is applied over such joint, the form of the expansion joint may be visible to a greater or lesser degree depending on the severity as well as the depth and width of the expansion of the joint. There are specialist filler applications on request. Please contact us for more information.
- Sanding/ preparation of the surface of the wall for wallpaper – Please take care when sanding the walls prior to application. It is recommended to use a fine sandpaper and not a rough or heavy grit sandpaper. The rough texture and heavy sanding may cause the existing paint film to be broken and furthermore remove actual surface gypsum. This may result in delamination of the wall covering. Please note that walls using Rhinolite cannot be sanded as this may cause a breakdown in the plaster surface.
- GENERAL NOTICE: It is the client's responsibility to inform the authorised responsible person for the application of the wallpaper – of the condition of the wall surface (refer to above mentioned points) prior to the application of the wallpaper to the designated surface.
- Walls should be smooth and flat, preferably primed with an oil based primer for good adhesion. Please consult our Wall Preparation Guideline for more information.
- It is the responsibility of the client/ professional/ contractor/ painter to ensure that walls are prepared correctly for wallpaper application. Failure to do so may result in a breakdown of the wall surface (delaminate) and WCI Wallpapers Pty Ltd accept no liability as a result of incorrect wallpaper preparation. If unsure, please contact us for more information about how to prepare your walls for wallpaper.
- It can also be recommended to size the wall with adhesive to create another layer for the wallpaper to adhere to. This can sometimes be useful if you do not know what the wall was painted with and

creates a barrier for the wallpaper to adhere to and may prevent the possibility of the wall surface breaking down.

- Walls should also be checked for moisture content. Using a moisture meter, measure the wall surface and it is recommended that wall coverings should not be installed if the moisture reading is more than 5%.

### 3. Additional Information

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- Product is recommended for internal use only by qualified professionals.
- Installations should be carried out by a professional applicator with knowledge of installing wallpapers.
- It is the client or installers responsibility to check the rolls BEFORE application. After the 3<sup>rd</sup> drop, assess the installation before continuing. If there are any manufacturing faults with the wallpaper, stop immediately and contact us before proceeding. Failure to do so will void the manufacturer's warranty and no costs will be entertained for replacement of either material or labour.
- Wall coverings should be installed in an ambient temperature of 20-25 degrees.
- Please get in touch with us if you require any further information about the installation process. You can contact our technical team via email at [info@wallcoverings.co.za](mailto:info@wallcoverings.co.za).